



2021 Drinking Water Quality Report West Slope Water District

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Introduction

We strive to make the District's Water Quality Report both informative and comfortable to read. We believe you should know important information about your drinking water as well as your water district who delivers it to your home. We hope you spend a few minutes looking at this report. The report is for you, our customers, so we welcome suggestions on how to improve the report for next year. Information we would like you learn about include:

- The water quality tests conducted in 2020
- The source of your drinking water
- Projects the District is looking ahead to accomplish
- How you can reach District staff if you have more questions

The US Environmental Protection Agency (USEPA) requires all water systems in the US including this District to compile this report and make it available to the public for review. We at West Slope Water District think it is a good idea to inform our customers about their water whether it is required or not.

West Slope Water ... Post Pandemic Looking to the Future

In the years to come when we look back on 2020, we not only will remember the Covid-19 pandemic and friends or family who were exposed to and sickened by the virus, but we will also remember the many closures and restrictions in our everyday life that we had to accept as part of the pandemic. But the water supply never "closed" because water is an essential part of our culture. So, as we see the culture around us opening back up again, what did we learn about water during and after a pandemic?

- *We learned how important water is to our way of life especially when faced with wildfires and damaging ice storms ... DURING a pandemic ...*
- *We learned maintaining a water system is critical to keeping it functioning 24/7*
- *We learned the importance of continued investments into maintaining water system infrastructure*
- *We learned "investing" costs money*

A lot of us put our lives on hold in 2020. Important family events were waived or rescheduled into the future. Purchases were deferred due to lack of revenue or lack of ability to purchase the item. We all took a pause. The Water District took a bit of a pause as well. We deferred some expenses and "froze" others. We delayed some projects until after the pandemic. During the pandemic, we cut up roads and fixed broken water pipe when we found leaks like we always do, but we also know it is time to renew our active mission of investing in the water system and its infrastructure.



Starting in late 2021, we will begin construction on a new water main on Beaverton Hillsdale Highway to replace the existing water main that has reached the end of its useful life and is too deep to safely repair (9 ft below the road surface). In the years to follow, we will continue replacing water mains that are critical to the health and well-being of this community with seismically resilient water mains designed to withstand a large Cascadia Subduction Zone earth-quake. We are also working to secure a long-term, stable, resilient water supply source for the District ... a goal that first started several years ago and is nearing completion now.

We all learned to be resilient, flexible, and adaptive during the pandemic, and we will continue to be that and more in a changing world.

Thank you for your support of your Water District!

Best wishes,

*Michael W. Grimm, P.E.
General Manager, West Slope Water District*

West Slope Water District - Established 1922

The West Slope Water District maintains just over 3200 metered customer accounts serving nearly 10,500 people. The District boundaries are roughly US Hwy 26 on the north, OR Hwy 217 on the west, SW Beaverton-Hillsdale Hwy on the south, and SW Scholls Ferry Road on the east. The District has no water source of its own but instead relies on a wholesale water purchase contract with the Portland Water Bureau for the District's water supply. Portland's water enters the West Slope Water District through the District's two concrete Sylvan Hill reservoirs. The District maintains 48 miles of water pipe over a 4-square mile area with three main pressure zones.

West Slope Water District's Drinking Water Sources

The City of Portland's Bull Run Watershed, is a unique, protected (closed to public access) surface water supply located within the Mount Hood National Forest roughly 26 miles from Portland. The watershed is carefully managed to sustain and supply clean drinking water to a quarter of Oregon's population including West Slope. The Bull Run Watershed is a sub-basin watershed in the Sandy River basin that is separate from



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Mt. Hood and the Hoodland communities found along US Hwy 26. No recreational, residential or commercial uses occur within the watershed. The Portland Water Bureau carefully monitors water quality and quantity in the watershed. The Oregon Health Authority Drinking Water Program regularly inspects the watershed and the related treatment and distribution facilities.

The Portland Water Bureau and the U.S. Forest Service carefully manage the watershed to sustain and supply clean drinking water. On average, the Bull Run watershed receives over 135 inches of precipitation (rain and snow) annually, that flows into the Bull Run River and then into two reservoirs that store nearly 10 billion gallons of drinking water.

Source water assessments are completed to identify contaminants of concern for drinking water. For the Bull Run Watershed, the contaminants of concern are naturally occurring microbes such as *Giardia*, *Cryptosporidium*, fecal coliform bacteria and total coliform bacteria. These organisms are found in virtually all freshwater ecosystems and may be present in the Bull Run Watershed at very low levels. The Bull Run Watershed is an unfiltered drinking water source that is currently not treated for *Cryptosporidium*. However, the Portland Water Bureau is working to install drinking water filtration by September 2027. For more information about filtration and *Cryptosporidium*, see "**Portland's Water Filtration Treatment Plant Project**" on Page 5

Portland's source water assessment is available at portlandoregon.gov/water/sourcewaterassessment or by calling 503-823-7525.

The Columbia South Shore Well Field, Portland's groundwater supply, provides drinking water from 25 active wells located in three different aquifers. The well field is between the airport and Blue Lake Park. Portland uses the well field for two purposes: to supplement the Bull Run supply in the summer, and to temporarily replace the Bull Run supply during turbidity events, maintenance activities, and emergencies.

The Columbia South Shore Well Field is beneath homes and businesses with a variety of potential contaminant sources. The deep aquifers that are the primary sources of water supply have natural geologic protection from pollutants present at the land surface. Portland, Gresham, and Fairview work together to protect the well field. The cities' Groundwater Protection Program work with residents and businesses in the well field to ensure that pollutants from this urban area do not impact the groundwater source.

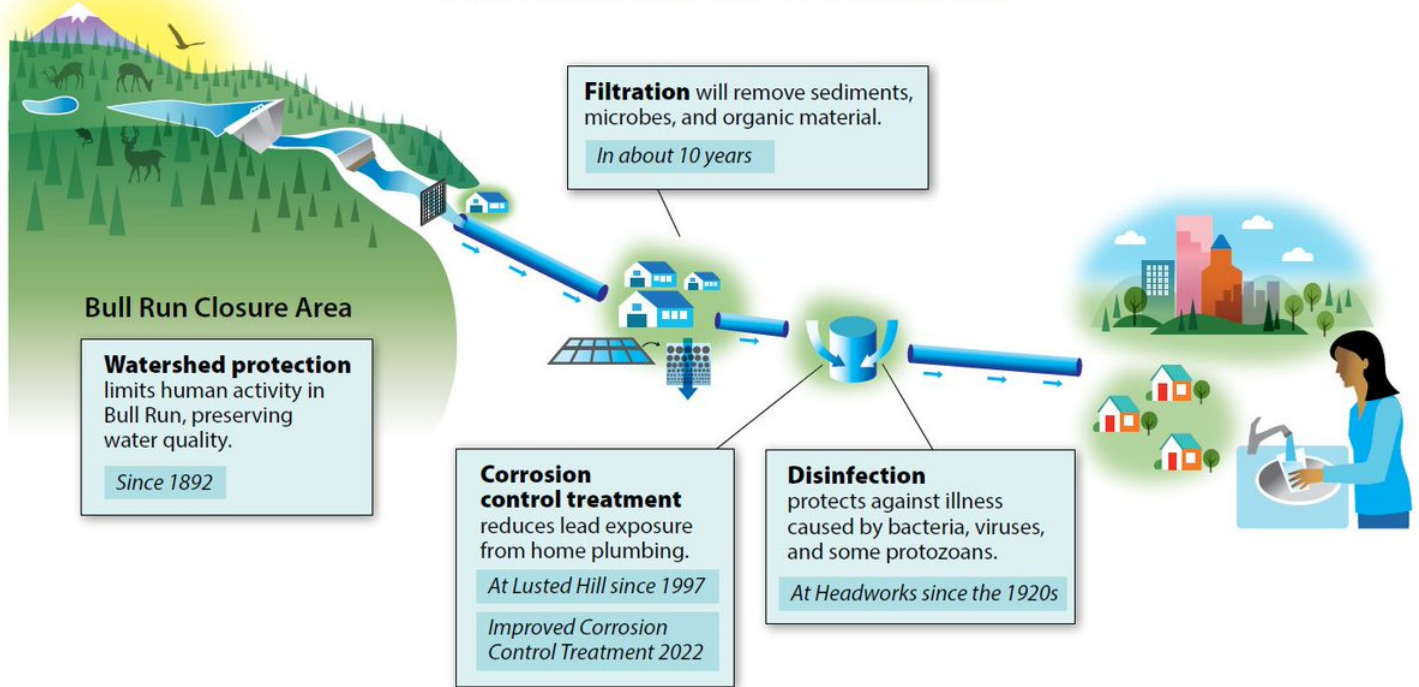
To learn more about groundwater protection and find upcoming groundwater education events, visit portlandoregon.gov/water/groundwater.

Portland's Water Filtration Treatment Plant Project

The Portland Water Bureau does not currently treat for *Cryptosporidium*, but the City is now required to do so under federal and state drinking water regulations. *Cryptosporidium* is a potentially disease-causing microorganism that lives in virtually all freshwater ecosystems. Drinking water treatment for *Cryptosporidium* is required by state and federal regulations. Since 2017, water quality test results have showed low-level detections of *Cryptosporidium* in the watershed. Portland is working to install filtration by

September 2027 under a compliance agreement with the Oregon Health Authority (OHA). The City is working with consulting engineers to complete the design of the facility. In the meantime, the Portland Water Bureau is implementing interim measures such as watershed protection and additional raw water monitoring for *Cryptosporidium* to protect public health. Consultation with public health officials continues to conclude that the general public does not need to take any additional precautions.

Bull Run Water Treatment



Exposure to *Cryptosporidium* can cause cryptosporidiosis, a serious illness. Symptoms can include diarrhea, vomiting, fever, and stomach pain. People with healthy immune systems recover without medical treatment. According to the Centers for Disease Control and Prevention (CDC), people with severely weakened immune systems are at risk for more serious disease. Symptoms may be more severe and could lead to serious life-threatening illness. Examples of people with weakened immune systems include those with AIDS, those with inherited diseases that affect the immune system, and cancer and transplant patients who are taking certain immunosuppressive drugs.

The Environmental Protection Agency has estimated that a small percentage of the population could experience gastrointestinal illness from *Cryptosporidium* and advises that customers who are immunocompromised and receive their drinking water from the Bull Run Watershed consult with their health care professional about the safety of drinking the tap water.



Monitoring for Cryptosporidium

2019 Results of *Cryptosporidium* Monitoring at the Raw Water Intake

Number of Samples		Concentration Detected (oocysts/L)	
Total Tested	Positive for <i>Cryptosporidium</i>	Minimum	Maximum
185	39	Not Detected	0.08

More information: portlandoregon.gov/water/crypto

Special Notice for Immuno-Compromised Persons

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly people and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. Environmental Protection Agency (EPA)/ Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at **800-426-4791**.

Contaminants Detected in 2020

Regulated Contaminant	Detected in Your Drinking Water		EPA Standard		Sources of Contaminant
	Minimum	Maximum	MCL or TT	MCLG	
Untreated Source Water – Monitored by the City of Portland					
Turbidity (NTU)	0.22	3.31	5	N/A	Erosion of natural deposits
Fecal Coliform Bacteria (% >20 colonies/100 mL in 6 months)	Not Detected	0%	10%	N/A	Animal wastes
<i>Giardia</i> (#/L)	Not Detected	0.06	TT	N/A	Animal wastes
Treated Drinking Water – Monitored by the City of Portland					
Metals and nutrients at the entry points – Monitored by the City of Portland					
Arsenic (ppb)	<0.50	0.92	10	0	Found in natural deposits
Barium (ppm)	0.0009	0.0097	2	2	Found in natural deposits
Fluoride (ppm)	<0.025	0.17	4	4	Found in natural deposits
Nitrate – Nitrogen (ppm)	<0.010	0.087	10	10	Found in natural deposits; animal wastes
Microbial contaminants in the distribution system – Monitored by West Slope Water District					



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Total Coliform Bacteria (% positive per month)		0%	0%	N/A	N/A	Found throughout the environment
Disinfection residual and byproducts in the distribution system – Monitored by West Slope Water District						
Total Chlorine Residual (ppm)	Running annual average	1.34	1.41	4 [MRDL]	4 [MRDLG]	Chlorine used to disinfect water
	Range of single results at all sites	0.6	1.70	N/A	N/A	
Haloacetic Acids (ppb)	Running annual average at any one site	23.2	29.8	60	N/A	Byproduct of drinking water disinfection
	Range of single results at all sites	20.7	32.8	N/A	N/A	
Total Trihalomethanes (ppb)	Running annual average at any one site	35.2	39.6	80	N/A	Byproduct of drinking water disinfection
	Range of single results at all sites	26.7	48.3	N/A	N/A	

Unregulated Contaminants	Detected in Portland's Treated Water			Sources of Contaminant
	Minimum	Average	Maximum	
Radon (pCi/L)	<50	170	340	Found in natural deposits
Sodium (ppm)	2.9	5.6	12.0	
Manganese (ppm)	0.002	0.009	0.024	

Monitoring for Lead and Copper

Routine testing at homes with higher risk of lead in water

Twice each year, the West Slope Water District participates with the Portland Water Bureau to monitor for lead and copper in tap water from a sample group of more than 100 homes. These are homes where the plumbing is known to contain lead solder and represent a worst-case scenario for lead in water. Called the Joint Monitoring Plan (JMP), samples are collected after the water has been standing in the household plumbing for more than 6 hours. A Lead and Copper Rule exceedance for lead occurs when more than 10 percent of these homes exceed the lead action level of 15 parts per billion. In both rounds of testing in 2020, less than 10 percent of homes sampled for the JMP exceeded the lead action level and none of the homes sampled in the West Slope Water District exceeded the lead action level.

The Portland Water Bureau offers free lead-in-water tests to anyone in the service area. Twice each year, West Slope Water District works with the Portland Water Bureau to collect water samples from a group of over 100 homes that have lead solder and are more likely to have higher levels of lead in water. Testing results exceed the federal action level for lead when more than 10 percent of results from these homes are



above 15 parts per billion. In the most recent round of testing, less than 10 percent of homes in the greater region exceeded the lead action level.

Lead and Copper Testing Results from High-Risk Residential Water Taps in West Slope WD

Regulated Contaminant	Detected in Residential Water Taps		EPA Standard		Sources of Contaminant
	Highest Level From 2020 Data ¹	Homes Exceeding Action Level ²	Action Level ²	MCLG ³	
Lead (ppb) ³	3.53	0 out of 2 (0.0%)	15	0	Corrosion of household and commercial building plumbing systems
Copper (ppm) ³	0.105	0 out of 2 (0%)	1.3	1.3	

Lead and Copper Testing Results from High-Risk Residential Water Taps in the JMP

Regulated Contaminant	Detected in Residential Water Taps		EPA Standard		Sources of Contaminant
	Apr 2020 Results ¹	Homes Exceeding Action Level ²	Action Level ²	MCLG ³	
Lead (ppb) ³	12.9	10 out of 118 (8.5%)	15	0	Corrosion of household and commercial building plumbing systems
Copper (ppm) ³	0.270	0 out of 118 (0%)	1.3	1.3	

Lead and Copper Testing Results from High-Risk Residential Water Taps in the JMP

Regulated Contaminant	Detected in Residential Water Taps		EPA Standard		Sources of Contaminant
	Oct 2020 Results ¹	Homes Exceeding Action Level ²	Action Level ²	MCLG ³	
Lead (ppb) ³	13.8	10 out of 120 (8.3%)	15	0	Corrosion of household and commercial building plumbing systems
Copper (ppm) ³	0.262	0 out of 120 (0%)	1.3	1.3	

¹ 90th Percentile: 90 percent of the sample results were less than the values shown.

² Action Level definition: The concentration of a contaminant which, if exceeded, triggers treatment or requirements of which a water system must follow.

³ See Pages 9-10 for definitions.

Frequently Asked Questions About Water Quality

What test results will I find in this report?

The Portland Water Bureau and West Slope Water District monitor drinking water for over 200 regulated and unregulated contaminants. This report lists all of the regulated contaminants detected in drinking water in 2020. **If a known, health-related contaminant is not listed in this report, the Portland Water Bureau and West Slope Water District did not detect it in drinking water.**

How is West Slope’s drinking water treated?

Currently, the City of Portland operates a three-step drinking water treatment process. **1) Chlorine** disinfects against organisms that could otherwise make people sick. **2) Ammonia** stabilizes chlorine to form



a longer-lasting disinfectant. **3) Sodium hydroxide** reduces corrosion of metals like lead. The City of Portland's treatment is changing in the coming decade.

Is West Slope's water safe from viruses such as COVID-19?

Yes, your water is safe from viruses and safe to drink. Your water is disinfected to control microorganisms such as viruses and bacteria.

Is my water filtered?

No. Neither of the City of Portland's source waters are filtered before it is purchased by the District. In response to a series of low-level detections of *Cryptosporidium* since 2017, the City of Portland is installing a filtration plant to treat for *Cryptosporidium*. Bull Run water will be filtered by 2027.

Does my water have any added fluoride?

No. Fluoride naturally occurs in the City of Portland's source water at very low levels. You may want to ask your dentist or doctor about supplemental fluoride for preventing tooth decay. This is especially important for young children.

Is my water soft or hard?

Bull Run water—Portland's main water supply—is very soft. It typically has a total hardness of 3–8 parts per million (ppm), or ¼ to ½ a grain of hardness per gallon.

Portland's groundwater supply is moderately hard: about 80 ppm, or about 5 grains per gallon.

What is the pH of my water?

The pH of Portland's drinking water typically ranges between 7.5 and 8.5.

How can I get my water tested for lead?

For free lead-in-water testing, contact the LeadLine at [leadline.org](https://www.leadline.org) or **503-988-4000**. For other testing, you can pay a private laboratory to test your tap water. Not all labs are accredited to test for all contaminants. For information about accredited labs, contact the Oregon Health Authority at ORELAP.Info@state.or.us or **503-693-4100**.

What causes temporary discolored water?

Since the City of Portland's water is not filtered, sediment and organic material from the Bull Run Watershed is present in Portland's water supply and is periodically passed on to the West Slope Water District. This can sometimes be seen in the District when construction, hydrant use, firefighting, or water main breaks stir up the sediment that has settled at the bottom of the water mains. It can also be seen in the fall as a harmless tea-colored tint. Another source of discolored water are older pipes in buildings. These pipes can add rust to water when no one has used the water for several hours. Find out more at portlandoregon.gov/water/discoloredwater.

Have water quality or pressure issues or concerns? Contact the Water Quality Line:

customer.service@wswd.org

503-292-2777

www.wswd.org



If you turned on your faucet and the water was discolored, or the flow was less than normal, would you know what to do?

For all water quality or service questions at your home, please call the West Slope Water District a 503-292-2777. For additional information, you may also obtain a copy of the City of Portland's **Customer Guide to Water Quality and Pressure** for maintenance and troubleshooting tips. You can find it online at: portlandoregon.gov/water/guide or you can call the Portland Water Bureau at 503-823-7525 to request a paper copy.

Unregulated Contaminant Monitoring Rule Part 4 (UCMR4)

West Slope Water District completed a two-year monitoring plan in 2020 for unregulated contaminants as part of the USEPA's Unregulated Contaminant Monitoring Rule (UCMR4). Under this federal rule, water systems like West Slope Water District were required to monitor for new disinfection byproducts, harmful algal bloom toxins, and synthetic and volatile organic chemicals. None of the contaminants monitored have any known health effect advisories or maximum contaminant levels. As a result of the nationwide monitoring, the USEPA will decide whether or not to pursue additional research on these unregulated contaminants. West Slope conducted monitoring at the District's entry point of water from the City of Portland and at various locations in the West Slope Water District distribution system. The individual reports listing each unregulated contaminant monitored and the analytical results can be found on the District's webpage under Water Quality/ Conservation, Water Quality, UCMR4 Water Test Results or by clicking on the link: http://www.wswd.org/water_quality_conservation/water_quality/ucmr4_water_test_results.php

What the EPA Says Can Be Found in Drinking Water

Across the United States, the sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

In order to ensure that tap water is safe to drink, the Environmental Protection Agency (EPA) has regulations that limit the amount of certain contaminants in water provided by public water systems and require monitoring for these contaminants. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Contaminants in drinking water sources may include: **microbial contaminants**, such as viruses, bacteria, and protozoa from wildlife; **inorganic contaminants**, such as naturally-occurring salts and metals; **pesticides and herbicides**, which may come from farming, urban stormwater runoff, or home and business use; **organic chemical contaminants**, such as byproducts from industrial processes or the result of chlorine combining with naturally-occurring organic matter; and **radioactive contaminants**, such as naturally-occurring radon.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health



risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at 800-426-4791 or at epa.gov/safewater.

Definitions

MCL: Maximum Contaminant Level

The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG: Maximum Contaminant Level Goal

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL: Maximum Residual Disinfectant Level

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG: Maximum Residual Disinfectant Level Goal

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

N/A: not applicable

Some contaminants do not have a health-based level or goal defined by the EPA.

NTU: Nephelometric Turbidity Unit

The unit for measuring the turbidity, or cloudiness, of a water sample.

ppm: parts per million

Water providers use ppm to describe a small amount of a substance within the water. In time measurement, one part per million is about 32 seconds out of one year.

ppb: parts per billion

Water providers use ppb to describe a very small amount of a substance within the water. In time measurement, one part per billion is about 3 seconds out of 100 years.

pCi/L: picocuries per liter

Picocurie is a measurement of radioactivity.

TT: Treatment Technique

A required process intended to reduce the level of a contaminant in drinking water.



About These Contaminants

Arsenic, barium, fluoride, and manganese

These metals are elements found in the earth's crust. They can dissolve into water that is in contact with natural deposits. Analytical results for manganese can be found on Page 7 in a table labeled "Unregulated Contaminants". At the levels found in your drinking water, they are unlikely to lead to negative health effects.

Fecal coliform bacteria

As part of The City of Portland's compliance with the filtration avoidance criteria of the Surface Water Treatment Rule, water is tested for fecal coliform bacteria before disinfectant is added. The presence of fecal coliform bacteria in source water indicates that water may be contaminated with animal wastes. This is measured in percent of samples with more than 20 colonies in 100 milliliters of water during any six-month period. The City of Portland uses chlorine to control these bacteria.

Giardia

Wildlife in the watershed may be hosts to *Giardia*, a microorganism that can cause gastro-intestinal illness. The treatment technique (TT) is to remove 99.9 percent of *Giardia* cysts. The City of Portland uses chlorine to control *Giardia*.

Haloacetic acids and total trihalomethanes

Disinfection byproducts form when chlorine interacts with naturally-occurring organic material in the water. High levels of disinfection byproducts can cause health problems in people. The City of Portland adds ammonia to form a more stable disinfectant, which helps minimize disinfection byproducts.

Nitrate - Nitrogen

Nitrate, measured as nitrogen, can lead to bacterial and algal growth in the water. At levels that exceed the standard, nitrate can contribute to health problems. At the levels found in your drinking water, nitrate is unlikely to lead to negative health effects.

Radon

Radon is a naturally occurring radioactive gas that cannot be seen, tasted, or smelled. Radon can be detected at very low levels in the Bull Run water supply and at varying levels in Portland's groundwater source supply. Based on the historical levels of radon in groundwater combined with the limited amount of groundwater used, District customers are unlikely to have negative health effects from radon in water. Find more information about radon from the EPA at [epa.gov/radon](https://www.epa.gov/radon).

Sodium

There is currently no drinking water standard for sodium. At the levels found in drinking water, it is unlikely to lead to negative health effects.

Total chlorine residual

Total chlorine residual is a measure of free chlorine and combined chlorine and ammonia in West Slope Water District's distribution system. Chlorine residual is a low level of chlorine remaining in the water and is meant to maintain disinfection through the entire distribution system.



Total Coliform bacteria

Coliform bacteria are naturally present in the environment. Coliform bacteria do not make people sick. They are used as an indicator organism that other potentially harmful bacteria may be present. If more than 5 percent of samples in a month are positive for total coliform bacteria, an investigation must be conducted to identify and correct any possible causes. The City of Portland adds chlorine as a disinfectant to control these bacteria.

Turbidity

Turbidity is the cloudiness of a water sample. In City of Portland's Bull Run water source, increased turbidity usually comes from large storms, which suspend organic material in Bull Run water. Increased turbidity can interfere with disinfection and provide an environment for microorganisms to grow. Since the City of Portland does not yet filter Bull Run water at this time, the treatment technique (TT) is that turbidity cannot exceed 5 NTU more than 2 times in 12 months. When turbidity rises in the Bull Run source, the City of Portland switches to its Columbia South Shore Well Field source.

Additional Thoughts About Lead in Drinking Water

West Slope Water District cares about the health of the families in our community and is committed to help you limit your exposure to lead in drinking water. If present, lead at elevated levels can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The District is responsible for providing high quality drinking water, but the District cannot control the variety of materials used in plumbing components in homes or buildings. Lead is rarely found in the source water that comes from the City of Portland, and there are no known lead service lines in the water system. In the Metro region, lead enters drinking water from the corrosion (wearing away) of household plumbing materials containing lead. These materials include lead-based solder used to join copper pipe — commonly used in homes built or plumbed between 1970 and 1985 — and brass components and faucets installed before 2014.

When your water has been sitting for several hours, such as overnight or while away at work or school, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your drinking water, you can request a free lead-in-water test from the LeadLine. Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available from the **LeadLine—503-988-4000** or [leadline.org](https://www.leadline.org)—or the **Safe Drinking Water Hotline—800-426-4791** or [epa.gov/safewater/lead](https://www.epa.gov/safewater/lead).

In Portland Metro Region, the most common sources of lead exposure are lead-based paint, household dust, soil, and plumbing materials. Lead is also found in other household objects such as toys, cosmetics, pottery, and antique furniture.

Protecting Public Health

The District is a participating member of the City of Portland's Lead Hazard Reduction Program and takes a comprehensive approach to reducing exposure to lead. Through this program the City of Portland provides on behalf of the West Slope Water District, the following strategic tasks are accomplished:



- **Corrosion Control Treatment** This treatment reduces corrosion of lead in plumbing by adding sodium hydroxide to the water, which increases the pH. To further reduce corrosion, Portland has begun the process of improving corrosion control treatment methods by 2022.
- **Lead-in-Water Testing** Anyone in the service area can test their water for lead at no additional charge to the customer through the City of Portland's water testing laboratory. The District and the City of Portland target outreach to households most at-risk from lead in water (houses built between 1970 and 1985).
- **Education, Outreach and Testing** Agencies and organizations receive grant funds to help people reduce their exposure to all sources of lead.
- **Home Lead Hazard Reduction** The Portland Housing Bureau's Lead Hazard Control Program, with support from the Portland Water Bureau, removes lead paint hazards in homes.

Reduce your exposure to all sources of lead.

Contact the LeadLine:

leadline.org

503-988-4000

- Free lead-in-water testing
- Free childhood blood lead testing
- Free lead reduction services

Easy steps to reduce possible exposure to lead from household plumbing

- **Run your water to flush the lead out.** If no one has used your water in several hours, run the tap for 30 seconds to 2 minutes or until the water becomes colder before using the water for drinking or cooking. Running the tap flushes water that could contain lead.
- **Use cold, fresh water for cooking, drinking, and preparing baby formula.** Lead dissolves more easily into hot water. Do not use water from the hot water tap for cooking, drinking, or to make baby formula.
- **Do not boil water to remove lead.** Boiling water will not reduce lead.
- **Test your child for lead.** Ask your doctor or contact the **LeadLine** to find out how to have your child tested for lead. A blood lead level test is the only way to know if your child is being exposed to lead.
- **Test your water for lead.** Contact the **LeadLine** to find out how to get a FREE lead-in-water test.
- **Consider using a filter.** Check to make sure it reduces lead —not all filters do. To protect your water quality, follow the manufacturer's instructions for maintaining and replacing your filter. To find out more about water filter performance standards: nsf.org or 800-NSF-8010.
- **Clean your faucet aerators every few months.** Faucet aerators can trap particles from household plumbing and the particles may contain lead. Every few months, unscrew and rinse your aerators.
- **Consider replacing old fixtures.** Since 2014, all pipes, fittings and fixtures are required to contain less than 0.25% lead.



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Please visit our website at WWW.WSWD.ORG for more information about your water and the District.

Please call us at [503-292-2777](tel:503-292-2777) to talk with us about your specific issues or if you have a question for us. You can also use that number to alert us to an emergency.

We can also be reached at customer.service@wswd.org if you have questions or concerns for us.

However you reach us, we look forward to hearing from you! Thank you!

West Slope Water District

Our Vision

The Board of Commissioners developed the following strategic direction for 2021-2026. All energy will be directed toward implementing the strategies, attaining the goals, accomplishing the mission, and striving for the vision, while adhering to our values.

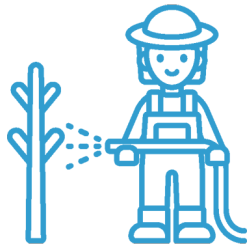
Our Vision is to

Provide equitable and sustainable stewardship of water resources to ensure continuous availability of high-quality drinking water



Our Mission is to

Provide equitable access to safe, clean, and reliable water for customer use and fire suppression



We practice stewardship by holding true to these Values

- Respect and courtesy to all people
- Integrity in our dealings
- Commitment to an equitable organization serving a diverse community
- Accountability to customers
- Transparency in our activities



Goals and Strategies

GOALS: What we want to accomplish toward achieving our vision.

STRATEGIES: Approaches, plans, or methods for moving from the current condition to attainment of our goals.

GOALS	STRATEGIES
Facilitate a viable and reliable water system (District business existence and hard infrastructure)	<ul style="list-style-type: none">• Evaluate business viability, level of service, and cost effectiveness of District services• Create infrastructure resilience and reliability plan• Maintain effective communication among staff, management, Board, and the public
Maintain the District's long-term water supply (Maintain our quality product)	<ul style="list-style-type: none">• Evaluate resiliency, reliability, value, service, viability, and quality of water supply options• Develop and maintain political understanding of the regional water industry• Promote conservation efforts to better manage regional natural resources
Normalize operational optimization (Maintain a high level of service and customer service interface)	<ul style="list-style-type: none">• Establish an equity plan• Strive for customer satisfaction excellence• Assure a well-trained, competent staff is available to manage and operate the water system• Establish a workforce succession plan