

# West Slope Water District

## Our Vision

The Board of Commissioners developed the following strategic direction for 2021-2026. All energy will be directed toward implementing the strategies, attaining the goals, accomplishing the mission, and striving for the vision, while adhering to our values.

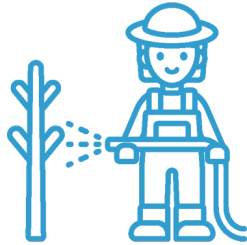
### Our Vision is to

Provide equitable and sustainable stewardship of water resources to ensure continuous availability of high-quality drinking water



### Our Mission is to

Provide equitable access to safe, clean, and reliable water for customer use and fire suppression



### We practice stewardship by holding true to these Values

- Respect and courtesy to all people
- Integrity in our dealings
- Commitment to an equitable organization serving a diverse community
- Accountability to customers
- Transparency in our activities



### Goals and Strategies

**GOALS:** What we want to accomplish toward achieving our vision.

**STRATEGIES:** Approaches, plans, or methods for moving from the current condition to attainment of our goals.

GOALS	STRATEGIES
Facilitate a viable and reliable water system (District business existence and hard infrastructure)	<ul style="list-style-type: none"> <li>• Evaluate business viability, level of service, and cost effectiveness of District services</li> <li>• Create infrastructure resilience and reliability plan</li> <li>• Maintain effective communication among staff, management, Board, and the public</li> </ul>
Maintain the District's long-term water supply (Maintain our quality product)	<ul style="list-style-type: none"> <li>• Evaluate resiliency, reliability, value, service, viability, and quality of water supply options</li> <li>• Develop and maintain political understanding of the regional water industry</li> <li>• Promote conservation efforts to better manage regional natural resources</li> </ul>
Normalize operational optimization (Maintain a high level of service and customer service interface)	<ul style="list-style-type: none"> <li>• Establish an equity plan</li> <li>• Strive for customer satisfaction excellence</li> <li>• Assure a well-trained, competent staff is available to manage and operate the water system</li> <li>• Establish a workforce succession plan</li> </ul>