**West Slope Water District**

The Board of Commissioners developed the following strategic direction for 2016-2020. All energy will be directed toward implementing the strategies, attaining the goals, accomplishing the mission, and striving for the vision, while adhering to our values.

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### Our Vision is to

Sustain water supplies and manage demand for continuous availability

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### Our Mission is to

Provide safe, clean, reliable water for customer use and fire suppression

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### We practice stewardship by holding true to these Values

- Respect and courtesy to all people
- Integrity in our dealings
- Commitment to act in the best interest of customers
- Accountability to customers
- Transparency in our activities

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### Goals and Strategies

**Goals**: What we want to accomplish toward achieving our vision.

**Strategies**: Approaches, plans, or methods for moving from the current condition to attainment of our goals.

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<th>GOALS</th>
<th>STRATEGIES</th>
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| Decisions reflect customer interests and perspectives | • Provide access for two-way communication between the District and its customers and other stakeholders  
• Use technology, including Website, to reach customers |
| Establish a long-term water supply for customers | • Evaluate full range of water supply alternatives, considering cost, control, influence, sustainability  
• Promote conservation practices that recognize inevitability of pressure on water supplies |
| Operate a reliable water system | • Assure a well-trained, competent staff is available to manage and operate the water system  
• Create effective communication among staff, management, and board |
| Provide reliable water service in the aftermath of a natural or human caused event | • Prepare and test an emergency response plan that addresses multiple hazards |
| Manage impacts of territorial withdrawals | • Evaluate whether intergovernmental agreements should be established  
• Identify and evaluate impact of potential withdrawals on remaining District customers |
| Deliver cost effective service | • Implement a system to measure cost effectiveness |

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