

West Slope Water District

The Board of Commissioners developed the following strategic direction for 2016-2020. All energy will be directed toward implementing the strategies, attaining the goals, accomplishing the mission, and striving for the vision, while adhering to our values.

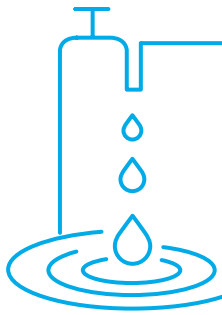
Our Vision is to

Sustain water supplies and manage demand for continuous availability



Our Mission is to

Provide safe, clean, reliable water for customer use and fire suppression



We practice stewardship by holding true to these Values

- Respect and courtesy to all people
- Integrity in our dealings
- Commitment to act in the best interest of customers
- Accountability to customers
- Transparency in our activities



Goals and Strategies

Goals: What we want to accomplish toward achieving our vision.

Strategies: Approaches, plans, or methods for moving from the current condition to attainment of our goals.

GOALS	STRATEGIES
Decisions reflect customer interests and perspectives	<ul style="list-style-type: none"> • Provide access for two-way communication between the District and its customers and other stakeholders • Use technology, including Website, to reach customers
Establish a long-term water supply for customers	<ul style="list-style-type: none"> • Evaluate full range of water supply alternatives, considering cost, control, influence, sustainability • Promote conservation practices that recognize inevitability of pressure on water supplies
Operate a reliable water system	<ul style="list-style-type: none"> • Assure a well-trained, competent staff is available to manage and operate the water system • Create effective communication among staff, management, and board
Provide reliable water service in the aftermath of a natural or human caused event	<ul style="list-style-type: none"> • Prepare and test an emergency response plan that addresses multiple hazards
Manage impacts of territorial withdrawals	<ul style="list-style-type: none"> • Evaluate whether intergovernmental agreements should be established • Identify and evaluate impact of potential withdrawals on remaining District customers
Deliver cost effective service	<ul style="list-style-type: none"> • Implement a system to measure cost effectiveness