

## Utility Relief Assistance

If you are a resident who lives in Washington County and have been impacted by COVID-19, federal relief assistance is now available to help pay unpaid utilities. You may receive support for any unpaid charges from March 1, 2020 through December 30, 2020. To qualify, you must meet all of the following criteria:

- You have been impacted by COVID-19 (job loss, hours reduction, sickness, quarantine, etc.)
- Your account is unpaid, is in Washington County and is a residential account billed by a public entity.
- You meet generous income eligibility; or have a household member eligible for other needs-based programs (e.g., currently qualified for SNAP, TANF, Head Start, Supplemental Social Security, etc.).

Please visit Community Action's website (see address below) to fill out a request for application for assistance or to find more details of this program.

The website address is **CAOWASH.ORG**. From the home page click on - **Find Help**. On the find help page click on – **Help me with my utility bill**.

**NOTE:** Online application requests with Community Action may only be submitted Monday – Thursday between 9:00 AM and 12:00 PM. The on-line application request can be submitted without in-person contact, or you can speak to a customer service representative at 503-615-0771 also Monday – Thursday between 9:00 AM and 12:00 PM.

This program is funded by the CARES Act and sponsored by Washington County, Community Action, Washington County cities and local water, sewer and stormwater utilities.